

Terms and Conditions

Please read our terms and conditions policy in details before you use our services. These terms and conditions represent the guidelines and the rules of the services that JVI Services Ltd. offers. The service is offered on www.canadaeta.eu . The website www.canadaeta.eu is an exclusive property of JVI Services Ltd.

§1 General terms

1. JVI Services Ltd. is a service provider which is not affiliated in any way with the Canadian government and its immigration services.
2. JVI Services Ltd. is a commercial service provider, which supports the applicants by applying for an eTA (electronic travel authorization) for Canada.
3. Owner of the website www.canadaeta.eu is JVI Services Ltd. Tax number: 204982124
4. The terms and conditions policy is applicable to all applicants. In order to use our service, the applicant needs to agree to our terms and conditions.
5. JVI Services Ltd. is a personal data administrator.

§2 Definitions

1. Processing fee – 39,90 EUR incl. government fees.
2. Applicant's data – will be submitted through the application form on www.canadaeta.eu. It is handled by the intermediary under the European Data Protection Act and serves the purpose of processing the application for an eTA placed by the customer .
3. eTA (English: electronic travel authorization) – after the applicant completes the submission of the application, it will be reviewed and forwarded to the Canadian immigration services.
4. Application form – is provided on www.canadaeta.eu for the purpose of collecting personal data, which is used for eTA application.
5. TERMS AND CONDITIONS - General terms and conditions serve the provision of services by JVI Services Ltd. within the framework of the internet service www.canadaeta.eu
6. Contract – it is valid after the applicant has filled out the application form, has accepted the terms and conditions policy and has paid the applicable fee. The contract is fulfilled once the service provider JVI Services Ltd. has submitted the applicant's data to the Canadian immigration authorities and has informed the applicant via email.
7. Additional requirements – in some cases the Canadian immigration authorities may require additional information/documents from the applicant. In these cases, the applicant has to submit all the requested information/documents directly to the Canadian immigration authorities.

§3 Application form

1. The application form can be found on the website www.canadaeta.eu which is property of JVI Services Ltd.
2. In order to submit a proper application, the applicant has to provide all the requested information.
3. The intermediary reserves the right to require additional documents/information from the applicant in case the Canadian authorities have requested it.
4. The submission of an eTA application requires a valid email address and a valid address.
5. The service provider is not liable for the correctness of the data provided by the applicant. The service provider is not liable for any delays, limitations or disruptions in the application process caused by incorrectly entered data by the applicant. The applicant shall provide correct and truthful information.
6. After the applicant submits the application for an eTA on www.canadaeta.eu successfully, JVI Services Ltd. has 24 hours to review, process the application and inform the customer via email.

§ 4 Privacy and disclaimer

1. The data, which is submitted by the applicant will be forwarded only to the Canadian immigration services.
2. Clients data will only be used for applying for an eTA and will not be shared with third parties. JVI Services Ltd. commits to use the applicant's data only with the purpose of submitting an eTA application.
3. JVI Services Ltd. undertakes measures to provide protection of the personal data. The customer grants JVI Services Ltd. the permission to process their personal data in accordance with the privacy policy.
4. JVI Services Ltd. is not liable for false information provided by the customer and faulty issuance of an eTA.
5. Each applicant is required to verify his eTA status on the official website of Canadian Immigration Department ([eTA Status Check](#)) and to compare it with his passport data.
6. www.canadaeta.eu is a property of JVI Services Ltd. and it is not affiliated in any way with the Canadian government or its immigration authorities.
7. JVI Services Ltd. does not give any guarantee on an approval for an eTA. JVI Services collects, reviews and submits client's data directly to the Canadian immigration authorities. The decision on rejection/approval for an eTA will be made by the immigration authorities. JVI Services Ltd. does not have any influence on the decision making.
8. JVI Services Ltd. uses Instant Payment Notification (IPN) System. By promptly processing and brokering the applications, we do not entertain any funds reimbursement policy.
9. The client agrees that any changes to the terms and conditions will be sent to the specified email address. The client does not need to sign in order to agree to the changes.
10. Data protection and security are very important to us. About the official entry into force of the new GDPR Data Protection Regulation, please keep in mind that we carefully store your data and operate it in accordance with all requirements and in accordance with the Data Protection Act and Regulation (EU) 2016/679 of the European Parliament.
11. Personal data sent to us will be processed and stored in a strictly confidential manner, in accordance with the adoption of the EU's new data protection regulation of 25.05.2018.

12. All disputes between the parties will be solved by the competent court or the Consumer Protection Commission.
13. The terms and conditions are officially valid from the 28.02.2018.